

| Item | Minimum Performance | Optimal Performance |
|--|--|--|
| Peer-to-Peer HOST Machine (1 to 5 Users) | | |
| Processor | Intel® Pentium™ 4 2.4GHz | Intel® Core™ 2 Duo |
| Memory | 1.0GB RAM | 2.0GB RAM |
| Operating System | Windows 2000 Pro, SP4† Win XP Pro, SP2† Call for Mac OS X and Linux | Windows XP Pro, SP2†, Call for Mac OS X and Linux |
| Client/Server HOST Machine (6 to 8 Users) | | |
| Processor | Intel® Pentium™ 4 2.8GHz Note: More than 8 Users, review with PrimaryData | (2) Dual Core Intel® Xeon® |
| Memory | 2.0GB RAM | 4.0GB RAM (1.0GB per additional 15 users) *Driven by product usage. |
| Operating System | Windows 2000 Pro, SP4†/ | Win 2003 Server, SP1† RedHat RHEL4 Mac OS X |
| Client PC/Workstation | | |
| Processor | Intel® Pentium™ 4 1.8GHz | Intel® Core™ 2 Duo |
| Memory | 1.0GB RAM | 2.0GB RAM |
| Operating System | Windows 2000 Pro, SP4† Win XP Pro, SP2† | Windows XP Pro, SP2† Ubuntu |
| Miscellaneous | | |
| Internet | 256K upload speed, Static IP Address Note: Multiple locations and/or remote offices will impact the ISP minimum requirements. Internet required if integrated SpringCharts email used. | 512K upload speed, Static IP Address |
| Software | Java Runtime Environment (JRE) 1.6 Firewall/Router Anti-virus Spyware Internet Explorer or FireFox | Java Runtime Environment (JRE) 1.6 Firewall/Router Corporate Anti-virus Spyware Internet Explorer or FireFox |
| Printing | Laser (B/W) - Based on practice size | Laser (Color) - Based on practice size |
| Backup Drive | 4GB Tape drive 20/40GB Tape drive | Disk to disk. |
| Monitor | 17" LCD/CRT with 1280x1024 resolution | 20" LCD with 1600x1200 resolution |

- ✓ Intel defined server processors include Xeon, Xeon MP, Itanium, and Itanium II.
 - ✓ *As an enterprise-class software, SpringCharts has been designed to operate on enterprise class equipment. PrimaryData strongly suggests the use of the optimal equipment over the minimum requirements.*
 - ✓ *Please note that these requirements may change as the performance of SpringCharts is optimized.*
- † or better

Signature: _____ Date: _____
 (With this signature, I agree to comply with the minimum requirements above as set forth by PrimaryData.)

Practice Name: _____ Telephone: _____

Signature: _____ Date: _____

Reference the below guidelines with your Internet Service Provider (ISP) requirements to prepare your computer(s) for Internet access. If there are any questions please call PrimaryData at 720-226-9270.

Internet Service Provider

ISP – For Internet access provided by an Internet Service Provider (ISP) (e.g., Comcast, Verizon, SBC)

- The ISP Internet line **MUST** be in close proximity to the network router and/or hub
- Internet access must pass through a secure Internet firewall/router
- A static IP must be provided
- Router user name and password must be accessible

Third Party – For Internet access provided via a third party organization (e.g., a hospital)

- Static IP must be provided
- Third party provider phone number and contact information must be available for PrimaryData

Additional ports may be requested based on specific needs. MEDfx requirements specify minimum 256k upload and optimal 512k upload speeds. Be advised that multiple locations and/or remote offices will impact the stated ISP minimum requirements.

Computer Access to the Internet

- All PCs gaining access to the Internet must have an active network connection to the existing server, workstation and/or router.
 - CAT-5/CAT-6 cabling must be present for all PCs, servers, routers, and Internet modems
 - Wireless networking for SpringCharts to be reviewed by PrimaryData before implementation.
- Anti-virus software is strongly recommended before connecting to the Internet for each server and each individual workstation.

Signature: _____ Date: _____

(With this signature, I acknowledge that I have read the above requirements as set forth by PrimaryData.)

Practice Name: _____ Telephone: _____

Note: If you are located in an area where static IP is not available, contact PrimaryData for solutions.

| | |
|---------------------------------------|---|
| ISP Name: _____ | Installation Date: ____ / ____ / ____ |
| IP Address: ____ . ____ . ____ . ____ | Download: _____ Kbps Upload: _____ Kbps |